



**CAT UPDATE NO.5**

**FLOODING**

**THAILAND**

**Thursday**

**17 November 2011**

Many areas of Thailand remain flooded, especially those to the west and east of Bangkok, and it is still expected to take many weeks for all water to reach the Gulf of Thailand. The government estimates that it will take as long as two months for the floodwaters to fully recede.

Access to some areas is possible as the flood water is now receding particularly around the country's industrial region, Ayutthaya Province, north of Bangkok. Crawford & Company is monitoring the situation closely and where access is possible we have commenced our attendance at various insured locations assisting the recovery process.

“Crawford's local adjusters are able to meet current demand for site inspections and claims handling but as policyholders return to their properties and businesses, we expect to see an influx of additional claims. To meet this increased demand, our local team will be supplemented by senior adjusters from Crawford Global Technical Services (GTSS<sup>SM</sup>) and we expect to have these additional adjusters in place by 21 November” said Richard Martin, CEO Asia Pacific at Crawford & Company.

The team in Crawford Thailand will be strengthened with the appointment of Stuart Mintz who has more than 30 years of management and adjusting experience. He joined Crawford in the United States in 2004 as an Executive General Adjuster in GTSS<sup>SM</sup> and has worked on large, complex losses worldwide. Stuart A. Mintz has joined Crawford's Asia-Pacific team in Thailand as International Executive General Adjuster for the Indochina Zone incorporating Thailand, Vietnam, Cambodia, Laos and Burma.

Richard Martin said, “Stuart has expertise to manage claims resulting from a number of catastrophes, including earthquake losses in Christchurch, New Zealand. He also will be part of our team handling claims from the recent floods in Thailand. Stuart is a great addition to our team in the region and we are looking forward to his continued work on behalf of our clients.”

Crawford Thailand are closely monitoring claim assignment intake, whilst ensuring that additional claim assignments are allocated utilising the group resources as required.

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