

CAT Alert #6: Wednesday, August 31, 2011

Widespread Flooding and Power Loss Remain Across Much of the East Coast in the Wake of Hurricane Irene; Crawford has Capacity

Across the east coast and New England, entire communities remain cut off by floodwaters Wednesday, while more than 2.85 million people were still without power in the wake of Hurricane Irene. As of today, the storm has been blamed for 44 deaths across 13 states. The National Guard and firefighters began airlifting food, water and other supplies to residents still isolated by severe flooding.

From northern New Jersey through New York state and particularly Vermont, the worst impacts of the storm were felt, with streams and rivers bursting their banks and producing torrents of water that submerged several towns and swept away trees, vehicles and bridges. Some areas received more than a foot of rain.

Vermont Governor Peter Shumlin said the state's worst flooding in a century has destroyed crops and damaged homes and businesses. In New Jersey, search-and-rescue teams helped nearly 600 people stranded by the Passaic River, which was measuring 13 feet above flood stage, according to Reuters.

At least 2,500 residents were stranded on remote Hatteras Island in North Carolina, where Hurricane Irene also demolished about 1,100 homes and caused at least \$70 million of damage according to North Carolina Governor Beverly Perdue.

Crawford & Company has stationed adjusters near **all** areas that have been affected up the east coast and New England, with additional adjusters on standby to handle claims generated by Hurricane Irene. You can count on Crawford to handle your storm losses or back-fill any staff that may be mobilized as a result of this event.

<u>Crawford Catastrophe Services</u> has the experienced adjusters necessary to handle policyholders' claims as quickly as they come in. You can also count on <u>Crawford Global Technical Services</u>SM to adjust major and complex losses; <u>Vehicle Services Connection</u> to conduct auto appraisals; <u>Crawford Contractor Connection</u>SM to manage property repairs; and <u>Crawford Contents Services</u> to accurately valuate contents.

A special email address has been set up to respond to those VEHICLE CLAIMS directly resulting from Hurricane Irene: vsirene@us.crawco.com

Working with Crawford helps leverage your internal staff most efficiently with our broad network of adjusters - scalable to the largest disasters. We keep policyholders' satisfaction high and aid customer retention.

For assistance now, contact:

Crawford ClaimsAlertsM

(24-hour claims intake) 1-877-346-0300 <u>claimsalert@us.crawco.com</u> (Fax) 1-678-937-8300

Please note: Xact users may make electronic assignments directly.

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